

IMPACT JUSTICE

HOW TO APPLY FOR OUR SERVICES

All clients must apply for our services. Our services are always free.

CALL

Our Intake Department is open Monday - Thursday, 10 AM - 4 PM. Call (502) 584-1254 or (800) 292-1862 (*toll free*).
Our Custody and Visitation Hotline is open Monday - Thursday, 9 AM - 12 PM and 1 PM - 4 PM. Call (844) 673-3470.

GO ONLINE

Apply online 24 hours a day, 7 days a week by visiting YourLegalAid.org, or scan the QR code below.



WALK IN

Apply for our services in person at one of our offices.

DOWNTOWN LOUISVILLE
416 W. Muhammad Ali Blvd., Ste. 300
Louisville, Kentucky 40202
Hours: 9 AM - 5 PM
Monday - Friday

SHELBY COUNTY
203 Alpine Drive
Shelbyville, Kentucky 40065
Hours: 9 AM - 4 PM
Monday - Thursday

LEGAL AID SOCIETY *since 1921*

Legal Aid Society provides FREE civil legal assistance and representation to Kentuckians whose incomes are at or below 125 to 200 percent of the federal poverty guidelines.

Founded in 1921, our mission is to "pursue justice for people in poverty."

We serve the following fifteen Kentucky counties:

- Breckinridge
- Bullitt
- Grayson
- Hardin
- Henry
- Jefferson
- Oldham
- Shelby
- Spencer
- Trimble
- Washington
- Nelson
- Meade
- Marion
- Larue

OUR SERVICES

From legal advice to full-scale representation in court, we offer services that match the following priorities:

- Secure and Maintain Access to Safe, Sanitary, and Affordable Housing
- Ensure Personal Safety & Family Security
- Promote Economic Stability
- Empower Communities

DONATE OR VOLUNTEER

Donors and volunteers are critical to our mission. The demand for civil legal assistance far outpaces the resources.

We depend on donors and volunteer attorneys to help us pursue justice for thousands of Kentuckians each year.

To donate, visit YourLegalAid.org/donate

To volunteer, visit YourLegalAid.org/volunteer

STAY INFORMED

Follow Legal Aid Society on Facebook or check out our newsfeed at YourLegalAid.org/news

THANK YOU



This brochure was made with the support of the Kentucky Colonels Good Works Program.



**THIS IS WHAT
EQUAL JUSTICE
LOOKS LIKE.**



SECURE HOUSING

SECURE AND MAINTAIN ACCESS TO SAFE, SANITARY, AND AFFORDABLE HOUSING.

Legal Aid Society advocacy supports the right of all people to be safe and secure in their home.

We assist with the following:

- Eviction and landlord/tenant disputes
- Foreclosure
- Unlawful set outs or lockouts
- Uninhabitability and code violations
- Wrongful terminations of utility assistance
- Wrongful denials of subsidized housing assistance
- Denials of housing vouchers
- Violations of Fair Housing laws



Meet Hannah

Hannah, a single mom of two young children, was living in federal subsidized housing when she received a court summons notifying her that her landlord had filed for eviction. Hannah was scared. Her only source of income was the social security that she receives for her son and she could not afford to move or to rent an apartment at market value. She contacted Legal Aid Society, and her attorney attempted to negotiate with her landlord. After negotiations failed, a trial date was set. At trial, her attorney argued that the landlord had violated state and federal laws regarding subsidized housing. Hannah's eviction was dismissed and she and her kids were able to remain in their home.

PROMOTE ECONOMIC STABILITY

Legal Aid Society advocacy supports economic stability of individuals, neighborhoods, and entire communities.

We assist with the following:

- Government benefits (SNAP, TANF)
- Healthcare (Medicaid, Medicare)
- Wage garnishments
- Debt collection
- Predatory lending
- Criminal record expungement
- Driver and occupational licenses
- Nonprofit legal support
- Tax controversy

Meet Carole

Carole was surprised when she was sued for an auto loan deficiency. She feared her wages would be garnished, so she called Legal Aid Society. In 2019, Carole purchased a car from a predatory dealership at a very high interest rate. It wasn't long after she drove the car off the lot that it immediately had problems. She brought the car to dealership and demanded they take it back. They did, and promised her she would not be liable for the remainder of the loan. In 2021, Carole was sued by the creditor for over \$10,000.

Legal Aid Society discovered that the creditor had actually violated the Fair Debt Collection Practice Act (FDCPA), including falsifying multiple documents. After almost a year of litigation, Carole's debt was fully discharged, it was removed from her credit report, and she received \$1,000 in damages for the FDCPA violations. Carole is no longer worried about the debt following her around. In fact, she is now saving for a down payment on a home she plans to buy in the near future.



ENSURE PERSONAL SAFETY & FAMILY STABILITY

Legal Aid Society advocacy supports the well-being of the family and promotes personal safety.

We assist with the following:

- Protective orders for survivors of domestic violence, dating violence, sexual assault, and stalking
- Divorces for survivors and assistance for those representing themselves (pro se assistance)
- Custody and visitation
- Guardianship
- Economic supports for children
- Educational rights



Meet Tara

Tara, a Grayson County resident, applied for a domestic violence protective order (DVO) after her ex-husband broke into her home, held her at gun point, and attempted to take their child by force. Legal Aid Society represented Tara at the hearing and the DVO was granted; however, her ex-husband filed an appeal. Tara's lawyer continued to support her through this process. At the appeal hearing, Tara not only successfully obtained a protective order again but the Court entered a longer-term order than the one they had entered prior to the appeal. Tara's attorney also negotiated that all visitation with the child and her father would be supervised to maintain the child's safety. Tara no longer lives in daily fear and can feel assured that her child will remain safe.

EMPOWER COMMUNITIES

Legal Aid Society advocacy removes barriers to civil legal aid due to age, sex, disability, veteran status, involvement in the criminal legal system, immigration status, geographic barriers, or communication limitations.

We achieve this by:

- Providing language services to those with Limited English Proficiency
- Partnering with community service providers to meet clients where they are
- Using technology to remove barriers like geography or disability
- Engaging in community development
- Developing programs specific to a population's needs, like the following existing programs: Project H.E.L.P. (Homeless Experience Legal Protection), Veterans Legal Project, Doctors & Lawyers for Kids, and HIV/AIDS Legal Project.

Meet Joe

Legal Aid Society met Joe at St. John Center for Homeless Men. Joe worked in heavy labor jobs for decades but in 2020 he suffered a stroke. He was unable to maintain his income and housing and found himself homeless at 60 years old. He had applied for Social Security Disability on his own, but was denied. That's when Legal Aid Society stepped in. We filed an appeal and worked closely with Joe and his case manager at St. John Center. In May 2022, Joe was approved for benefits. He received more than \$10,000 in back-pay. He now has a regular income, a safe apartment, and the stability he needs to care for his health.



ECONOMIC STABILITY

PERSONAL SAFETY & FAMILY STABILITY

EMPOWER COMMUNITIES